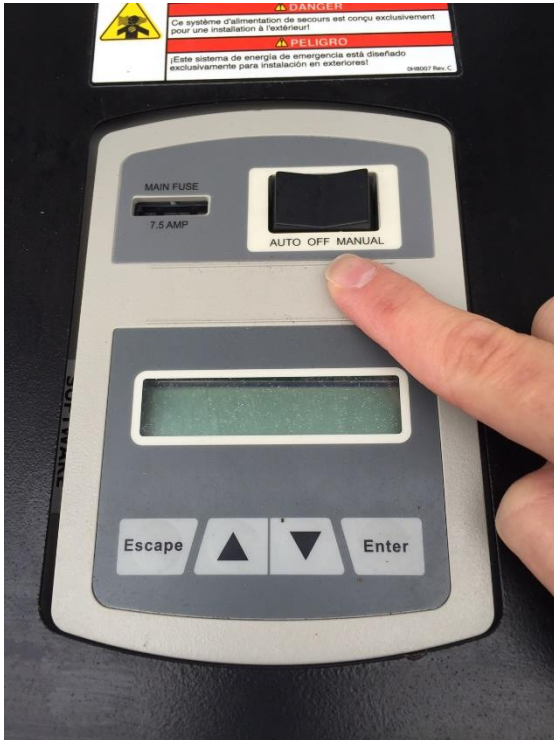


Additional Helpful Information & Troubleshooting

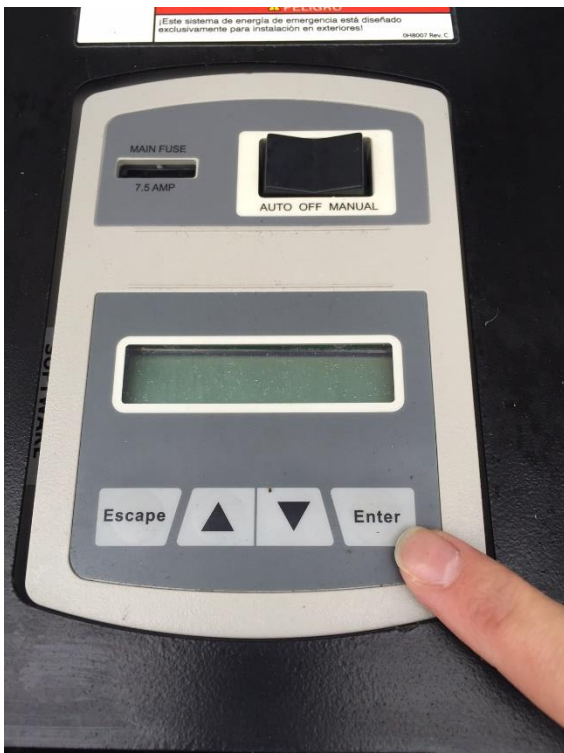
How to Reset the Generator Controller

- Open the lid of your generator so you can view the controller. The controller will have a small display screen, a 'toggle' button, and some menu buttons.

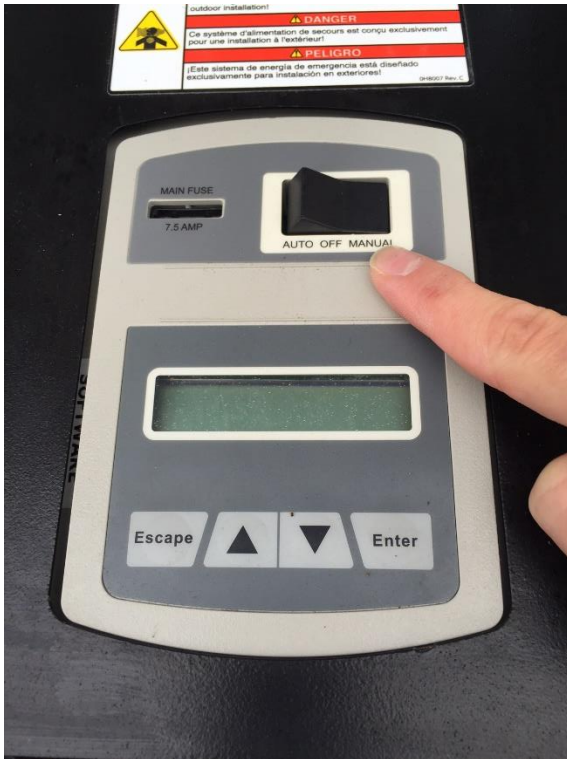
1. Switch the toggle button to the 'Off' position



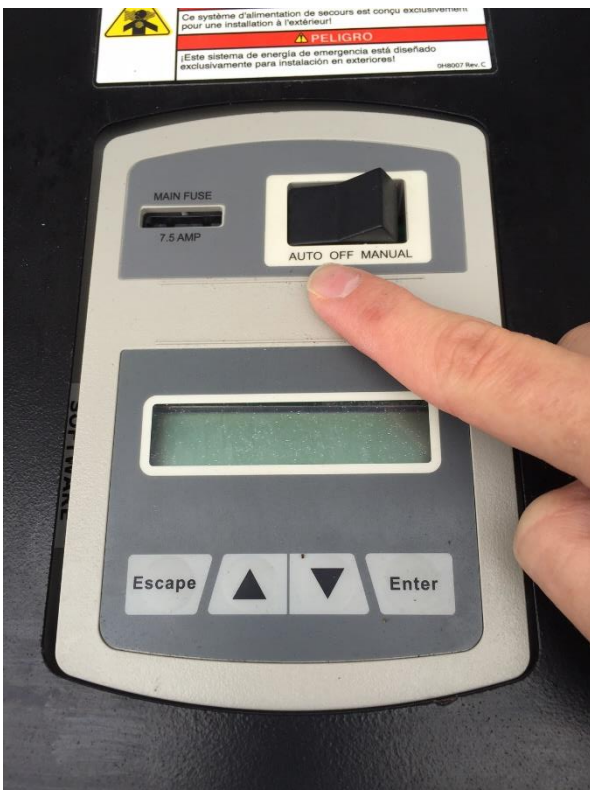
2. Press the 'Enter' Button



3. Try to run the generator in manual by switching the toggle button to the 'Manual' position



4. A) If generator runs in manual and error code does not reappear after running for 15-30 seconds, then switch the toggle button to the 'Off' position and place generator back into Auto by switching the toggle button to the 'Auto' position. Your display should now read "Ready to Run" and the green light on the side of your generator should be illuminated.



B) If error code reappears while generator is running in 'Manual', please repeat steps 1-3 to try and reproduce error code a second time. If error code reproduces itself 3 times in a row, please call the Washington Electric office at 253-200-1119 so a service call can be scheduled.

What should I do if my generator's red light comes on?

- Please see above procedure on how to reset the generator controller. An error code may be present within your generator controller. A simple reset may clear the error code and return your generator to proper operation and the light would then be lit green.
 - Before contacting Washington Electric and incurring a service call charge to have a technician diagnose your generator, we want to help save you money by seeing if a simple reset will resolve your generator's issue when the red light comes on.
- If after resetting your generator's controller and receiving the same error code after 3 attempts, please contact Washington Electric at 253-200-1119 to speak with our office staff. Please note the error code on your generator controller display to provide to the office.

Whenever there is unusually bad weather approaching we recommend that you simulate an outage to test run your generator before a storm:

- ***Extra peace of mind knowing your generator is working at that moment***
- ***You can address any maintenance issues proactively***

• How to Program Date, Time, & Exercise Cycle on Generac Generators

- Many folks are not familiar with their Nexus controller and how to set up the date, time and exercise cycle on their **NEXUS generator**. This is quick and cheaper to do yourself in most cases.
- Well, I'm here to tell you that it is an extremely easy process when you have the navigation menu which can be found in your owner's manual (Page 32).
- You would start by pressing the Escape button to enter the Main menu.
- Using the up/down arrow navigate to the "Edit" menu, then press enter when the "Edit-menu" is highlighted.
- The next screen you will need to arrow up/down to get to the "Time/Date" or "Exercise time/speed" prompt, and then hit enter.
 - 'Quiet test mode' may display if you have a 17 kW or 20 kW. Hit enter again to get to the "hour" screen to begin setting the exercise time and day.
- Use the up/down arrows to select the hour you would like for exercise, then hit enter to go to "minute". Utilize the up/down arrows to select the minutes and hit enter. Then you will be prompted for the "day" and use the up/down arrows to select the day and hit enter. This will set the exercise time and return you to the sub-menu screen.
- From there you can press escape until you get back to the main screen and your date, time and exercise schedule on your Nexus **Generac generator** should now be set and ready to go.

